IN THE CLAIMS:

1.   A method for providing an automated call connection system, comprising the steps of:

   initiating a call back request from a first user to a second user;

   sending the call back request from the first user to the second user;

   receiving the call back request; and

   automatically connecting the first user and the second user when the second user accepts the call back request.

2.   The method of providing an automated call connection system as defined in claim 1, further comprising the step of: using a separate packet based network to determine if the second user is ready to accept the call back request.

3.   The method of providing an automated call connection system as defined in claim 1, further comprising the step of: bypassing call toll charges by using a packet based network for the sending of call back requests.

4.   The method of providing an automated call connection system as defined in claim 1, further comprising the step of: utilizing a computer for the sending of the call back requests to a server collecting the call back requests for immediate delivery to the second user.

5.   The method of providing an automated call connection system as defined in claim 1, wherein the call back requests are automatically sent via at least one of an E-mail message, a page and a facsimile.

6.   The method of providing an automated call connection system as defined in claim 1, wherein the call back requests are provided to the second user on a telephone display.

7.   The method of providing an automated call connection system as defined in claim 1, wherein the call back requests are delivered to a voice mail system.

8.   The method of providing an automated call connection system as defined in claim 1, further comprising the step of:

maintaining a connection between the first user and the second user for a predetermined period of time;

wherein the predetermined period of time is specified by the first user.

9.   The method of providing an automated call connection system as defined in claim 1, wherein the first user is provided with the option of placing a message in a voice mail system.

10.   The method of providing an automated call connection system as defined in claim 1, wherein a personal digital assistant is used to initiate the call back request.

11.   A system for providing an automated call connection comprising:

a first user input for initiating and sending a call back request;

a second user output for receiving the call back requests;

a network connection for providing communication between the first user input and the second user output such that the callback request is automatically transferred between a first user and a second user; and

wherein a direct call is automatically placed from the second user to the first user when the second user accepts the call back request.

12.   The system for providing an automated call connection as defined in claim 11, wherein the network connection includes a separate packet based network, the second packet based network determining if the second user is ready to accept the call back request.

13. The system for providing an automated call connection as defined in claim 12, wherein call toll charges are bypassed through use of the packet based network.

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14. The system for providing an automated call connection as defined in claim 11, wherein the first user input is at least one of a personal data assistant, a computer, a telephone and a facsimile machine.

15. The system for providing an automated call connection as

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defined in claim 11, wherein the second user output is at least one of a personal data assistant, a computer, a telephone and a facsimile machine.

16. The system for providing an automated call connection as defined in claim 11, wherein the call back requests are automatically sent via

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at least one of an E-mail message, a page and a facsimile.

17. The system for providing an automated call connection as defined in claim 1, wherein the call back requests are provided to the second user on a telephone display.

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18. The system for providing an automated call connection as defined in claim 11, wherein the call back requests are delivered to a voice mail system.

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19. The system for providing an automated call connection as defined in claim 11, wherein the network connection is maintained for a predetermined period of time, and the predetermined period of time is specified by the first user.